

ENVIRONMENTAL PROTECTION POLICY

Our mission is to create favourable conditions for effective and sustainable competition in the electronic communications market for the benefit of users, the economy and the communications industry, through the effective, transparent, appropriate and proactive application of regulatory tools.

The Agency for Electronic Communications is a socially responsible organisation committed to sustainable development, contributing to the reduction of the impact of climate change, and has therefore implemented an Environmental Management System in accordance with the requirements of **ISO 14001:2015**.

In pursuing its mission, the **Agency for Electronic Communications** is committed to implementing and adhering to the following principles:

- ✓ **Complying with the requirements** of the Environmental Management System in accordance with the requirements of **ISO 14001:2015**;
- ✓ **Establishing, monitoring and reviewing** the Environmental Policy, objectives and programmes;
- ✓ **Meeting and exceeding** the requirements and expectations of employees and other interested parties;
- ✓ **Complying with applicable legal requirements** in the field of environmental protection;
- ✓ **Providing continuous education and training** for personnel in the field of environmental protection;
- ✓ **Establishing effective communication with all interested parties** in order to exchange information related to environmental protection;
- ✓ **Identifying, managing and controlling significant environmental risks and aspects that have an impact on the environment**;
- ✓ **Our objective** is to manage natural resources responsibly, particularly with regard to the use of work equipment and energy; Processes are analysed from the perspective of their **environmental impacts** and are appropriately **improved**.
- ✓ We strive to use the latest achievements and technologies, reduce the amount of waste we generate, and use energy from renewable energy sources;
- ✓ **Continual improvement** of the Environmental Management System in accordance with the requirements of ISO 14001:2015;

The Environmental Protection Policy is publicly available and represents a commitment for all employees.

Our Ref. No.
Skopje

0201-46/13
22.07.2026

Director
Nusret Haliti

